

Quality and Compliance Assessment Overview					
Service Information			Assessment Information		
Service Provider	Homecare Services		Initial compliance visit date	13/02/2013	
Service Name	Homecare Services		Type of assessment exercise	Proactive	
Address	67 Burnley Road East, Waterfoot		Report author	Jackie Fielding	
Postcode	Rossendale BB4 9AR		Date report completed	[DD MONTH YYYY]	
Service Type	Domiciliary		Business relationship officer	Luke Williamson	
			Approved by	[BRM Name]	
			Assessment review date	[DD MONTH YYYY]	
			Assessment report number/version	1	

Assessment Summary

Theme	Score	Assessment Outcome	Assessment Date	Improvement Plan	Details
Pre-Service Planning	0%	This area was not assessed during this exercise.		No	Pre-service Planning
Support Planning	100%	The service has met all Framework Criteria in this area.	13-Feb-13	No	Support Planning
Personalisation	100%	The service has met all Framework Criteria in this area.	13-Feb-13	No	Personalisation
Choice	100%	The service has met all Framework Criteria in this area.	13-Feb-13	No	Choice
Safety of service	100%	The service has met all Framework Criteria in this area.	13-Feb-13	No	Safety of Service
Safeguarding Adults	100%	The service has met all Framework Criteria in this area.	13-Feb-13	No	Safeguarding Adults
Risk Management	100%	The service has met all Framework Criteria in this area.	13-Feb-13	No	Risk Management
Infection Prevention	100%	The service has met all Framework Criteria in this area.	13-Feb-13	No	Infection Prevention
Service User Finances	0%	This area was not assessed during this exercise.		No	Service User Finance
Communication	100%	The service has met all Framework Criteria in this area.	13/02/2013	No	Communication
Dignity In Care	100%	The service has met all Framework Criteria in this area.	13-Feb-13	No	Dignity In Care
Environment	0%	This area was not assessed during this exercise.		No	Environment
Value for Money	0%	This area was not assessed during this exercise.		No	Value for Money
Diet and Nutrition	0%	This area was not assessed during this exercise.		No	Diet and Nutrition
Health and Wellbeing	0%	This area was not assessed during this exercise.		No	Health and Wellbeing
Service Provider	0%	This area was not assessed during this exercise.		No	Service Provider
Management	0%	This area was not assessed during this exercise.		No	Management
Staffing	100%	The service has met all Framework Criteria in this area.	13-Feb-13	No	Staffing
Training	100%	The service has met all Framework Criteria in this area.	13-Feb-13	No	Training

Specialist Themes

End Of Life	0%	This area was not assessed during this exercise.		N/A	End of Life
Dementia	0%	This area was not assessed during this exercise.		N/A	Dementia
Deprivation of Liberty	0%	This area was not assessed during this exercise.		N/A	Deprivation of Liberty
Physical Intervention	0%	This area was not assessed during this exercise.		N/A	Physical Intervention